

## Funding &amp; partnership

# Governance & ESG Statement

Policies, governance controls and ESG commitments aligned to public sector and funder expectations.

<b>Funding range</b>	£50,000–£250,000
<b>Implementation window</b>	8–16 weeks
<b>Delivery model</b>	System-led (SOPs, QA gates, decision matrices)
<b>Geography</b>	Northampton (West Northamptonshire focus)

Prepared: 13 January 2026 • For grant bodies, lenders and strategic partners

## Governance approach

KV Smartflow operates a system-led delivery model governed by documented standard operating procedures (SOPs), QA gates and defined decision authority. This reduces dependency risk, improves consistency and supports audit readiness.

### Key controls

- Decision authority matrix and escalation rules (commercial and technical).
- SOP-driven onboarding, delivery, QA, commissioning and handover evidence packs.
- Credit control and cashflow controls (invoicing discipline; WIP monitoring).
- Supplier onboarding and procurement controls for compliant materials and traceability.

## Compliance readiness

- Health & Safety management: RAMS, PPE, incident reporting, toolbox talks and safe systems of work.
- Quality management: inspection sign-offs, commissioning checklists, photographic evidence and document control.
- Data protection: secure handling of client information and project documentation.

## Equality, diversity and inclusion

KV Smartflow is committed to fair treatment, equal opportunity and respectful working environments. We will:

- Recruit and select based on competence and potential; provide training pathways.
- Provide inclusive site practices and address harassment/discrimination promptly.
- Track workforce diversity indicators where appropriate and report improvements.

## Modern slavery and ethical sourcing

KV Smartflow has zero tolerance for modern slavery and human trafficking. We will apply proportionate due diligence within our supply chain, including:

- Supplier onboarding checks and right-to-work verification where applicable.
- Preference for reputable suppliers with transparent labour practices.
- Raising concerns through clear reporting channels and taking action where risks are identified.

## Environmental and sustainability

- Waste reduction and material efficiency enabled by BIM-led coordination (reduced rework and over-ordering).
- Efficient routing and consolidated procurement to reduce transport impact where possible.
- Support low-energy and compliant installations in line with client specifications and regulations.

## Social value

- Local employment and training opportunities in West Northamptonshire.
- Engagement with local suppliers and SMEs to keep spend within the local economy.
- Structured reporting of social value outputs for grant bodies and public sector clients.